ACCESS STATEMENT 2024

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Access Statement for Leonardo Hotel Dublin Christchurch

Introduction

We are a city centre hotel located approximately a 10-15 minute walk into Dublin City centre. We are located midway between Heuston and Connolly train stations with excellent public transport links to trains, buses and we use an environmentally friendly taxi firm. There is a gradual - medium hill to walk to and from city centre (about 15%).

We have 182 rooms over 5 floors. The ground floor comprises of bedrooms and administrative offices. All other floors are accessible by lift and stairs.

On the 1st floor there is a partly accessible room and 2 fully accessible rooms - suitable for people with all kinds of access needs.

We look forward to welcoming you. If you have any queries or require any assistance please phone +353 1 454 0000 or email us at cci_operations@leonardohotels.com.

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Pre-Arrival

- Both railway stations are located approximately 2 to 3 kilometres from our location.
- We use a local taxi firm who have an accessible taxi service available - there are 7/8 cars in their fleet and they advise that these are pre-booked in advance as they cannot guarantee they will be available (+353 1 855 3333).
- All Dublin bus routes operated with low floor buses. There are a few older single deck buses still in service without a ramp or a designated wheelchair space, but they are low floor. A few services are not yet wheel chair accessible, so its advised to call their customer services on +353 1 703 3204 or email them at customercomment@dublinbus.ie to see which journeys will have a wheelchair accessible bus that day.
- All of the bus stops are located a 2 minute walk away from the hotel. To access our hotel from the airport, you can take the shuttle 747 which stops 2 min walking distance from the hotel.

Car Parking and Arrival

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We do not have any onsite parking facilities however **we have a reduced rate for hotel guests** with Q-Park car park (public car park) which is situated at the rear of the hotel with an internal connection accessible from the 4th floor of the car park.

It has 212 spaces and there is an attendant 15hrs a day, 7 days a week. You can contact the car park on +353 1 454 9001.

The surface from the car park to the hotel is even tarmac / paving slaps.

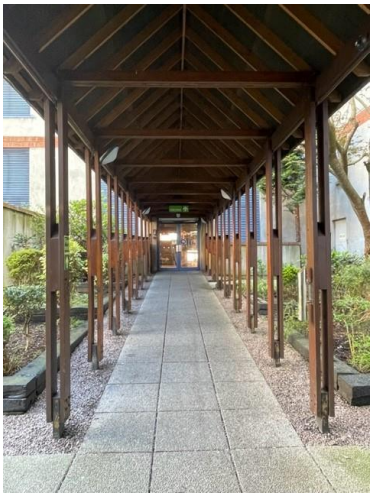
The car park route to the hotel is well lit. Upon arrival, we can give directions to the car park etc.

If a guest is not able to take their own luggage to the bedroom - we will take it for them.

The opening width of our automatic doors is 1.6m

When entering the hotel from the car park after midnight you need to call the hotel and our staff will meet you and open all doors. There are no steps to the main entrance or a ramp there is level access throughout.
Upon arrival, directions to the car park can be given.

If a guest is not able to take their own luggage to the bedroom – this can be done by the hotel. Guest will also be able to store luggage in the luggage room if arriving early.



Main Entrance / Reception / Welcome Area

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- The reception is located immediately inside the front doors on the ground floor with no steps.
- There is a lift available to all floors from the reception. The ground floor is level throughout and access is available to all floors by lift.
- Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.
- There are chairs and sofas available in reception.
- The flooring in the lobby and restaurant is slip resistant tiling; the bar has a wooden and a carpeted section.
- All areas in reception and the lobby are well lit with LED spotlights in the ceilings and we also have floor lamps in reception.
- Guests can check in at the main reception desk but we could offer a check-in in another area if requested. There is a lower desk area available for guests who may require same at the main reception.
- We frequently accommodate show rounds of the property - we advise to pre-book with the Duty Manager.

Bedrooms

- There are 13 ground floor bedrooms with every other floor accessible by lift and stairs.
- On the 1st. floor there are both fully accessible and partly accessible bedrooms. All of the beds are lower, bedside units and coffee stations and there are lower rails in the wardrobes.
- Bedroom doors are marked with the door number on the front - these are not raised in Braille format.

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- All furniture in the bedrooms can be moved around at the guests request and can also be removed.
- The beds in our accessible rooms are a combination of singles and doubles. These rooms all interconnect to a standard room so carers/relatives can stay next door and the doors can be left open between the 2 rooms. We offer a complimentary room for carers.
- The space next to the bed for wheelchair users to transfer onto the bed is 70.5".
- The height of the beds to the top of the mattress is 22".
- The clear space under the beds in the accessible rooms is 7".
- The bedroom is lit with LED wall lights and 2 spotlights above the bed. Additional lighting can be requested but is not guaranteed.
- The walls and doors are of a cream colour, with one wall in the bedroom a sandy colour, the carpets are red in Standard rooms and blue in the Executive room. There are carpets in the bedroom throughout.
- All bedding is non-allergenic bedding.
- Deafgard units are provided for guests that require them and are free of charge from reception, a hearing loop can be hired in if requested in advance.
- A selection of our accessible bedrooms have large button telephones. The phones have a flashing light indicator enabling the call to be seen and heard. They are also HAC (Hearing Aid Compatible)

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Bathrooms, Shower-rooms and Toilets

- A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall. Partly accessible comes with a bath and we provide a step to gain access into the bath.
- All bathrooms are equipped with grab rails in the bathrooms and there is flat access from the bedrooms to the en-suites.
- The clear door opening width of the bathroom door is 35".
- In fully accessible bathrooms the shower is separate in the partly accessible bathrooms the shower is above the bath.
- The height of the WC from floor to seat is 19" and the transfer side when looking at the WC is to the right.
- The height of the wash basin 27.5" and there is clear space under the sink.
- Support/grab rails are located next to the toilets.
- The taps throughout are lever and turn style.
- The shower dials are on a turn mechanism only in the partly accessible rooms.
- The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.
- The towels are white.
- There are red emergency pull cords located in the bathrooms with re-set boxes for these located inside the bedroom doors and next to the bed.
- Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.
- There is a seat height raiser available upon request.

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Public Areas - Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 58" wide.
- The flooring on all corridors is carpeted.
- We have two lifts from reception to all floors - these all come with audible announcements (the lift buttons are equipped with braille and they all have mirrors).

We may not be aware of your requirements so please request that a Personal Emergency Evacuation Plan (PEEP's) is carried out by the Duty Manager on arrival. If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception when we complete the PEEPs form on arrival. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is Peace Garden (exit the hotel to your left). We have 1 evac chair for use in an emergency.

Public Areas - Lounges, Lobbies

- Our lobby/lounge area is located immediately inside the front door on the ground floor. These are accessed through the main doors which have a clear opening width of 91".
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couches and bucket chairs.
- These areas are all well lit with ceiling lights, wall lights and floor lamps.
- The flooring is a mixture of slip resistant tiling and carpet.
- There are no TV's in the lobby/lounge area - we have 1 TV in the bar.
- Food and drink can be consumed in these areas if requested.
- The nearest WC's and accessible WC are located on the same level just past the restaurant on the left hand side. The accessible W/C is kept locked and can be opened by contacting reception.

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Restaurant/Dining Room, Bar & Bar area

- The bar and restaurant are located on the ground floor and are level throughout.
- The clear width to each area is 62" for the bar and 56" for the restaurant.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.
- The flooring is wooden with a small carpeted area at the front of the restaurant.
- We try to accommodate any dietary requests and ask that we are informed in advance.
- Both bar and restaurant food will be brought to you when ready, breakfast is a self-service buffet. Assistance is available if necessary.
- Staff can read out the menu if required and we also provide on request menus in braille.
- All of our crockery is white, cutlery silver and the tables do not have cloths on them.
- The nearest WC and accessible WC is on the same level just past the restaurant.

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Public Toilets

- The W/C's and accessible W/C are located on the ground floor just past the restaurant. The accessible WC is a unisex toilet. The accessible W/C is kept locked and can be opened by contacting reception. There are no ramps or steps to gain access to the toilets.
- Both external and internal access doors are 35".
- There is clear space for a wheelchair (when facing the WC) to the left hand side and this is 28".
- The height of the WC from floor to seat is 19".
- There is a grab rail (when facing the WC) to the left of the toilet.
- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.
- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.

Conference and Meeting Room

- We do not have any meeting rooms however we have a private section in the restaurant, located on the ground floor which can be used as a meeting room if required.

- All areas are well lit with spotlights and wall lights.
- Furniture can be moved in this space and also the lobby areas upon request.
- The floor surface is all carpeted.

Assistance Dogs

We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meeting and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

Additional Information

- We welcome service dogs and provide a water bowl, if needed.
- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/silver background - pictograms are not used.
- The local hospital is St James Hospital, there are also walk in medical centres in the area.
- There is free WIFI at the hotel, for 24 hours each session and requires refresh log – in to reactivate.
- One of the main attractions is the Guinness Storehouse located in Crane Lane at the brewery. They have accessible access information on the www.guinnessstorehouse.com website. The Dublinia: Experience Viking and medieval is another major attraction, they have accessible information on their website. This is located just facing the hotel across the street.
- All of our staff receives regular training that includes disability awareness training.
- If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception and a **Personal Emergency Evacuation Plan** will be prepared for the duration of your stay. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest

emergency exit stairwell nearest to your bedroom. The Assembly Points are, from the front of hotel at the Peace Garden opposite the Cathedral and from the rear of hotel to the surface car park on Werburgh St.

- **Contact Information**
  Address (Inc postcode): Jurys Inn Christchurch
  8 Christchurch Place
  Dublin 8
  DO8 REK7
  Jurys Inn
  N53 20 34.4 W6 16 14.6

- Telephone: 00353 1 454 0000
- Email: christchurch@leonardohotels.com
- Website: www.leonardohotels.co.uk/hotels/dublin/christchurch
- Grid Reference:
  Latitude: 53.342832
  Longitude: -6.27052
  N53 20 34.4 W6 16 14.6
- Hours of Operation: Open all year
- Local Equipment Hire: Murrays Medical Equipment
  20/21 Talbot St, Dublin
  00353 1 855 5733
- Local Accessible Taxi: 00353 1 8553333 must be pre-booked in advance
- Local Public Transport: www.dublinbus.ie