

ACCESS STATEMENT 2024

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Access Statement for Leonardo Boutique Huntingtower Hotel Perth

Introduction

We are a country house hotel located approximately 10 min from Perth town centre. Railway station is approximately 12 min drive away and nearest bus stop is only a 5 min walk away with buses connecting to Perth town centre and nearby towns and villages. We use a trusted taxi company, and cars can be booked at reception. The Hotel rests in 6 acres of beautiful, landscaped gardens and there is free on-site car parking and free Wi-Fi. We have 34 rooms over 2 floors. Eight of those bedrooms are located on ground floor, with further 8 offering no steps access. We have one fully accessible room located on ground floor.

We look forward to welcoming you in Perth. If you have any queries or require any assistance, please call 01738583771 or email LPHoperations@leonardohotels.com.

Pre-Arrival

- The nearest railway station is Perth Town and is located approx. a 12 min drive away.
- We use a local taxi firm who have an accessible taxi service available - they advise that these are pre-booked in advance as they cannot guarantee they will be available right away.



01738 580 058

- All local buses operate with low floor buses. A few services are not yet wheelchair accessible, so its advised to check with Stagecoach East Scotland ([Live Bus Times & Timetables |](#)

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[Stagecoach \(stagecoachbus.com\)](https://stagecoachbus.com)) to see which journeys will have a wheelchair accessible bus that day.

- Bus stops for the hotel are located on the main road 5 min walk away from the hotel. Routes 14,15,15A, 615 and 913 stop there.
- We have menus available in Large Print, if you would like to see our menus before arrival, please contact LPHoperations@leonardohotels.com

Car Parking and Arrival

- We have ample onsite parking facilities. Parking is free for all our guests.
- The surface from the car park to the hotel is even paving.
- The car park is well lit and street lighting illuminates at night to provide good visibility
- There are drop off bays opposite the front door as well as three disabled car parking spaces.
- Our reception is manned 24/7, however; hotel entrance is locked between 11pm – 7pm, please call 01738583771 if you arrive within those hours
- We are happy to assist our guest with luggage to the bedroom



Main Entrance / Reception / Welcome Area

The reception is located immediately inside the front doors on the ground floor with three steps / ramp provided.

- There is a lift available to all floors from the reception.

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- Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.
- All areas in reception and the lobby are well lit with LED spotlights in the ceilings.
- We frequently accommodate show rounds of the property - we advise to pre-book with our Events co-ordinator.



Bedrooms

We have 8 ground floor bedrooms, but every floor is accessible by lift.

- Bedroom doors are marked with the door number on the front - these are not raised in Braille format.
- All furniture in the bedrooms can be moved around at the guests request and can also be removed.
- The beds in our accessible rooms are zip locked but can be made into singles.
- The space next to the bed for wheelchair users to transfer onto the bed is 72".
- The height of the beds to the top of the mattress is 22".
- The clear space under the beds in the accessible rooms is 5".
- The bedroom is lit with LED wall lights, 2 spotlights above the bed and bedside reading lamps on both sides
- Additional lighting can be requested but is not guaranteed.
- The walls and doors are of a cream colour, with one wall in the bedroom a sandy colour, the carpets are green. There are carpets in the bedroom throughout.
- Non-feather, Non allergenic bedding can be requested but it is not guaranteed.
- Our accessible bedroom phone has a flashing light indicator enabling the call to be seen and heard.

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- Instructions on how to activate subtitles on the TV can be obtained from reception.
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Bathrooms, Shower-rooms and Toilets

- A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall.
 - The clear door opening width of the bathroom door is 35".
 - The height of the WC from floor to seat is 19" and the transfer side when looking at the WC is to the left.
 - The height of the wash basin 27.5" and there is clear space under the sink.
 - Support/grab rails are located next to the toilets.
 - The taps throughout are lever and turn style.
 - The shower dials are on a turn mechanism.
 - The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.
 - The towels are white.
 - There are red emergency pull cords located in the bathroom with re-set box for it located inside the bedroom doors and next to the bed.
 - Our taps in our accessible bathroom have been embossed with hot and cold tactile markers.
 - There is a seat height raiser available upon request.
 - A bathing board is available upon request.
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Public Areas - Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling.
- The flooring on all corridors is carpeted.
- We have one lift from reception to all floors – it does not come with audible announcements (the lift buttons are not equipped with braille and they all have mirrors).



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Public Areas - Lounges, Lobbies

- Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors.
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couch and bucket chairs.
- These areas are all well-lit with ceiling lights, wall lights and we also have floor lamps.
- The flooring is carpeted.
- Bar Food and drink can be consumed in these areas if requested.
- The accessible WC is located on the same level.



Restaurant/Dining Room, Bar & Bar area

- The bar and restaurant are located on the ground floor and are level throughout with exception of the Conservatory which is accessed by 3 steps.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.
- The flooring is carpeted.

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- We try to accommodate any dietary requests and ask that we are informed in advance.
- We provide room service from 12pm to 9pm with a £6.00 tray charge.
- Both bar and restaurant food will be brought to you when ready, breakfast is offered as self-service continental buffet with cooked-to-order hot meal. Assistance is available if necessary.
- Our team can read out the menu if required.
- All of our crockery is white, cutlery silver and the tables do not have cloths on them.
- The nearest WC is accessible and on the same level.



Public Toilets

- The public/accessible WC's are located on the ground floor just past the reception. The accessible WC is a unisex toilet and it is not locked.
- There are no ramps or steps to gain access to the toilets.
- There is clear space for a wheelchair.
 - There is a grab rail (when facing the WC) to the right of the toilet.
- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.
- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.

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Conference and Meeting Room

- We have five meeting rooms in total on the ground level.
- There is level access throughout. Entire floor is suitable for a wheelchair or a pushchair.
- All areas are well lit with spotlights and wall lights.
- Furniture can be moved in the suites and also the lobby areas upon request.
- The floor surfaces are all carpeted
- The contact for conference/meeting hire is Samantha Wright (Samantha_Wright@leonardohotels.com)
- There are WC's and accessible WC's located directly outside of the meeting rooms.

Email: huntingtowerperthconference@leonardohotels.com



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Assistance Dogs

We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meeting and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

Additional Information

As health, comfort and safety are of the utmost importance to us, our hotel staff have received disability awareness training. Please do contact our Operations Manager if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible. Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.

Personal Emergency Evacuation Plan (PEEP) We understand that many people will be able to leave the building unaided; however, some may require assistance. Therefore, we would like to offer you the opportunity to have a Personal Emergency Evacuation Plan (PEEP) to ensure that you can leave the building safely in the event of an emergency. The plan will explain what options you wish to take in the event of a fire evacuation. The plan will also state who is designated to assist you in our evacuation should you require this.

- We welcome assistance dogs.
- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/gold background - pictograms are not used.
- The local hospital is Perth Royal Infirmary.
- There is free WiFi at the hotel.

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- Reception can provide information on local attractions, a stand with leaflets is also available in the hotel lobby.
- All of our staff receive regular training that includes disability awareness training. If you have specific access requirements with regards to evacuating during an emergency evacuation, please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit. The meeting point is the parking lot at the back of the building (bottom of the car park)

Contact Information

Address: Crieff Road, Perth, PH1 3JT

Telephone: 01738583771

Email: LPHoperations@leonardohotel.com

Website: www.leonardohotels.co.uk

Hours Of Operation: Open 24 hours

