



ACCESS STATEMENT 2024

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Access Statement for NYX Hotel Dublin

Introduction

We are a city centre hotel located in Portobello Harbour and are approximately a 15-minute walk to St Stephens Green. We are about a 15-minute taxi ride from Connolly railway station and a 5-minute walk from the Harcourt Luas stop. There is a gradual - medium hill to walk to and from the Harcourt Luas Stop, (about 10%) but the immediate landscape is all level. We have 175 bedrooms over 5 floors. Our gym is located on the ground floor and accessible for all of our guests. The ground floor has 8 bedrooms located on it, while these are not disabled access rooms there is only one step between shower and floor. On every floor, there are fully accessible rooms, of both superior and executive room type, suitable for people with all kinds of access needs.

We look forward to welcoming you. If you have any queries or require any assistance, please phone +353 (0) 19135400 or email ndp_operations@leonardohotels.co.uk



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Pre-Arrival

The nearest railway station is Dublin Heuston Station, which is located 10 minutes away in a taxi. Dublin Connolly Station is located approximately a 15 min taxi ride away away, access is possible by wheelchair, and there are dropped kerbs, escalators, and elevators.

Our preferred taxi company is Cab2K and on request, they will send a taxi that is wheelchair accessible. They can be booked via our front office team or alternatively can be contacted via +353 (0) 1 890 0900.



All Dublin buses are equipped with accessible access for all travellers. Dublin Bus is committed to providing an accessible service to for all customer with their Travel Assistance Scheme. More information can be found at [Dublin Bus - Travel Assistance Scheme](#)





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There are bus stops just a 2-minute walk from the Hotel and our reception staff is available 24 hours to advise on the correct buses to get you to your destination.

Car Parking and Arrival

All cars can stop at the loading bay to the left-hand side of the main doors to the hotel, it is a flat, smooth surface of stone tiles and tarmac.

Unfortunately, we do not offer our own car parking service. Our staff can recommend some nearby car parks, however.

Leinster Cricket Club is a 10-minute walk from our hotel and can be accessed by downloading the KERB app (for Sat Nav please use Observatory Lane, Dublin 6). It's also well lit, protected by CCTV and is open 24 hours a day, Monday to Sunday, including Bank Holidays. The only people to access the car park are users who have downloaded the

The surface from the car park to the hotel is walkway.

The car park is well lit and en route to the hotel there is street lighting. There is a drop off bay to the left-hand side of the main doors.

When entering the building there is a revolving door in the centre and a disabled access door to the right-hand side. This can be opened by pushing the button beside the revolving door. There are no steps to the main entrance.

Upon arrival, we can give directions to the car park etc.

If a guest is not able to take their own luggage to the bedroom - we will take it for them.

The opening width of our disabled access doors is 1.21m

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Main Entrance / Reception / Welcome Area

The reception is located to the right of the front doors on the ground floor with no steps. There are 2 lift's available to all floors from the reception. Braille is available beneath the floor option buttons within the lift. The room key is required to access any floors above the ground floor from the lift. The ground floor is level throughout. Pushchairs and wheelchairs can be manoeuvred easily around reception, lobby and bar area, and there are chairs and sofas available in reception.



The flooring in the lobby and ground floor is wooden flooring, in the bar and restaurant is ceramic tiling with a wooden section.

All areas in reception and the lobby are well lit with LED lights in the ceilings and on the walls.

Staff can check in at the main reception desk, but we could offer a check in in another area if requested. We have a lowered reception desk along with a hearing loop.

We frequently accommodate show rounds of the property - we advise to pre-book with our General Manager.

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Bedrooms

We have 8 rooms on the ground floor, these are not accessible rooms but have one step between shower and floor. Every guest floor is accessible by lift.

On every floor there are 2 fully accessible bedrooms (8 superior and 2 executive). All of the beds are double and have low bedside units and coffee stations and there are lower rails in the wardrobes. There is a lower peephole for secure access and a fridge and mini safe in each room as well as an iron and board. Windows do not open and there is air-conditioning in every room. These rooms also come with a doorbell outside.

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Bedroom doors are the front - these are not

The furniture is fitted

The beds in our Relatives or carers can interconnecting room available on a first come,

There is an open space users to transfer.



marked with the door number on raised in Braille format.

(desk, cupboards, wardrobe).

accessible rooms are doubles. stay next door with an available on each floor. These are first serve basis.

beside the bed for wheelchair

The height of the beds to the top of the mattress is 34" (86.36cm). The bed base does not go all the way to the floor with a gap of 11" (27.94cm).

The bedroom is lit with LED ceiling lights. Additional lighting can be requested but is not guaranteed.

The walls and doors are of a cream colour, the flooring is a wooden flooring through all rooms. Below each bed is a carpet which are various shades of purple and pink.

All our bedding and pillows are non-feather.

All of our accessible bedrooms have telephones. The phones have a flashing light indicator enabling the call to be seen and heard. We also have vibrating pillows pull cords and flashing light when the fire alarm sounds. We do not have hoists available.

Instructions on how to activate subtitles on the TV can be obtained from reception. Our TVs also come with the option of casting from the guests streaming service.

Bathrooms, Shower-rooms and Toilets

A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall.

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All bathrooms are equipped with grab rails and there is flat access from the bedrooms to the en suite.



The clear door opening width of the bathroom door is 36" (91cm).

The height of the WC from floor to seat is 19" (48cm) and the transfer side when looking at the WC is to the left.

The height of the washbasin 29" (73cm) and there is clear space under the basin.

Support/grab rails are located next to the toilet and shower seat.

The shower dials are on a turn mechanism only.

The bathrooms are well lit with ceiling lights and LED lights in the mirrors, which are fully encased. The towels are white.

There are red emergency pull cords located in the bedroom and bathroom.

Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.

Public Areas - Halls, Stairs, Landings, Corridors

The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 54.5" wide.

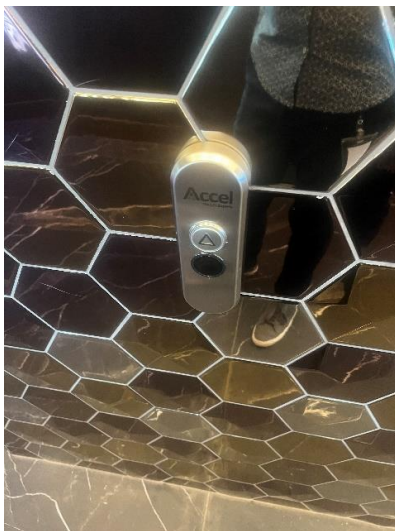
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The flooring on all corridors is carpeted.



We have two lifts from reception to all floors.

Top floor lift buttons are 43.5" max height and the lift call button is 40"



We may not be aware of your requirements so please request that a Personal Emergency Evacuation Plan (PEEP's) is carried out by the Duty Manager on arrival. If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception when we complete the PEEPs form on arrival. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is at the corner of We have an evac chair for use in an emergency.

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Public Areas - Lounges, Lobbies

Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main disabled access doors which have a clear opening width of 1.21m.

These areas are level throughout with access space between furniture, with a combination of high and low tables, couch and bird cage type seating.

These areas are all well-lit with ceiling and wall lights.

The flooring is a mixture of wood and tiles.

There is TV's in the bar seating area.

Food and drink can be consumed in these areas if requested.

The nearest WC's and accessible WC is located behind the bar area with all level flooring throughout. A key card is required to access these-a bedroom key will grant access or a key can be given to non-residents.





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Restaurant/Dining Room, Bar & Bar area

The bar and restaurant are located on the ground floor and are accessible through a lift from reception.

The clear width to each area is 5 feet and more from the bar to the restaurant.

There is space for wheelchairs and pushchairs and furniture can be moved if necessary.

The lights in the bar and restaurant are dimmed in the evenings but remain on during the day, and the flooring is wooden and tiled with a small carpeted area in the restaurant.

We try to accommodate any dietary requests and ask that we be informed in advance. Our menu's contain calorific information and indicate if Gluten Free. Non-dairy milk is available as standard.

We will happily provide room service where necessary.

Both bar and restaurant food will be brought to you when ready, breakfast is a self-service buffet. Assistance is available if necessary.

Staff can read out the menu if required.

All of our crockery is beige or duck egg blue with some boards and slated used, cutlery silver and the tables do not have cloths on them.

The nearest WC's and accessible WC are located on the same level just past the bar on the right hand side.



NYX

HOTEL DUBLIN

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Public Toilets

There is clear space for a wheelchair (when facing the WC). The width of the disabled bathroom is 90"(228cm).

The height of the WC from floor to seat is 19" (48cm).

There is a grab rail (when facing the WC) to the left of the toilet.

If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.

Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.

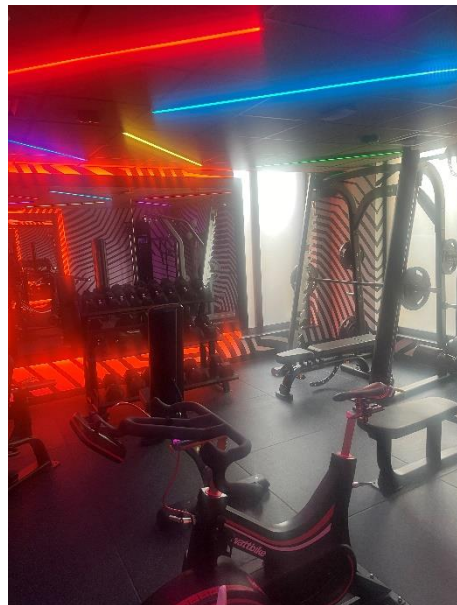
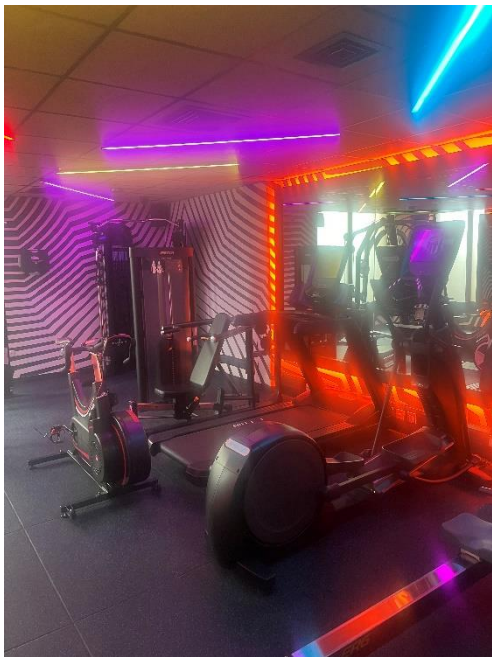


Gym and Leisure

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Our gym and leisure facilities are located on the ground floor which is accessible through lifts. It is tiled rubber flooring throughout the gym.

The Fitness Centre features Technogym cardio and resistance machines, our fitness centre is open 24/7. Towels and cold water are available at no charge and located inside the gym. There is a phone in the gym for emergency situations.





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Assistance Dogs

We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meeting and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

Additional Information

LED lighting is used throughout the entire building.

The signage used in the hotel is of a medium font on a purple background - pictograms are not used.

The local hospital is

St James Hospital

James Street, Dublin 8, D08 NHY1

General phone numbers

Main switchboard (for patient enquiries)	01 410 3000
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There is complimentary WIFI throughout the hotel.

Address: **NYX Hotel Dublin**
Portobello Harbour
St Kevins,
Dublin 8
D08 E1V7



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Telephone: +353 (0) 191 35 400

Email: ndp_operations@leonardohotels.co.uk

Website: nyx-hotels.co.uk/dublin