

# ACCESS STATEMENT

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This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

## Access Statement for Leonardo Hotel Edinburgh Haymarket



## Introduction

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We are a city centre (west end) located hotel on Morrison Street link, the hotel is approximately 5 minute (400 meters) walk to Edinburgh Haymarket Train/Tram station with excellent public transportation that runs throughout the city and surrounding areas, the walkway from the train station is a slight gradient hill walk to the hotel. The hotel has 282 bedrooms, 5 conference rooms with a breakout area, bar and restaurant situated inside, the hotel has 4 operational lift to help guest get to the floor that their room is situated on, and they are 2 at each side of the building. The hotel Accommodates all types of guests with a range of double rooms, king rooms, Accessible rooms, Twin rooms and Executive and Junior Suite. These rooms are all suitable for people with all kinds of needs.

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We look forward to welcoming you. If you have any queries or require any assistance please phone +0131 460 4600 (option 5 for reception) or email

[LER\\_Operations@jurysinns.com](mailto:LER_Operations@jurysinns.com)

### Pre-Arrival

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The nearest station that is near the hotel is Haymarket Train station (400meters). The hotel is located at one Morrison Street Link, Edinburgh. The reception is right through the two glass front doors on the left, we have three reception desks one that is lowered for people who are with mobility issues. The staff are there to welcome everyone warmly.

If any guests are coming from Edinburgh Waverly train station guests are able to get a Taxi from right outside the station at the taxi rank, they do provide taxi's that are wheelchair accessible on request, another option is the public buses and trams from the city centre to Haymarket station and the services are able to access with any additional needs at a reasonable cost of £2 per adult for a single and £5 for a full network day ticket per adult, Children for a single is £1 and the child network day ticket is £2.50. These tickets can be purchased on the bus via exact change or contactless on the bus or at the tram stop ticket machines. The hotel uses a taxi firm called "City Cabs" and they are reachable via phone call to book/request a taxi 24/7 on +0131 228 1211. Edinburgh is accessible but does have some hilly areas throughout including the tourist attraction areas, most places to visit (bars, restaurants, cafes, shops) are accessed via street and is all levelled.

The hotel has four operational lifts that can get guests to and from the bedrooms via their room key card access. The lift buttons are (120cm) in reach for everyone to press, the reception desk height is (72cm). In the accessible bedrooms the bathroom sink-height is (83cm), the bath height is (46cm) and the bed height is (74cm).

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### Car Parking and Arrival

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We also have an on-site car park with 52 spaces and three yellow bay parking spots with guests/visitors with blue badges. The price for the carpark is £10 per night of your stay with us, however if the car park is full we do have a contract with an overflow car park 3 minutes' drive away from the hotel and a 5-7 minute walk. We will provide you with a flyer and that will reduce the daily rate of £30 down to £10, this is only possible with the red flyer as this is to show that you are staying with us. The car park address is Fountain park level 1, you can also call them on +0131 228 9784.



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### Main Entrance / Reception / Welcome Area



The hotel has a big open area for public and guests; the reception is located right at the hotels front doors and welcomes everyone that walks in. the Reception staff are able to direct people to the Elevators, bar, conference suites and rooms and what is the best elevators to use to get to the room. The bar and restaurant is located to the right of the reception and it is open for breakfast daily 06:45am-10:00am Mon-Fri and 06:45-11:00am Sat-Sun, for drinks the bar is open from 12:00pm-00:00am Monday – Friday 12:00 – 01:30 Saturday – Sunday food served 12:00-17:00pm for the lunch Menu daily and 17:00-21:30pm for the evening menu daily.

The hotel has a large area for people to just take a seat and relax while waiting to get their room, meet friends and family, heading to attend a conference or just walk in and grab a coffee from our bar.



The flooring in the reception, public areas are a hard all it levelled tiling and it is adjacent



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to the bar where the flooring is linoleum, with some mosaic tiling just the same as the reception area. All of the public areas are well light with LED lighting and in the bar we have a mood setting lighting that we can change the colours of the bar and restaurant to, this gives the area a nice authentic touch to the hotel. The hotel also does deal with enquiries or show abounds of the property – we do advise to pre-book with the Operational / General Manager. At the reception area we have three reception desks and the on the end also has a lowered desk for anyone who is in a wheelchair. This is to give them the stability and making sure that we can accommodate them with any need/requirements.

## Bedrooms

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The hotel has 282 bedrooms in total spanning over four floors we have eight rooms on the ground floor next to the reception down a small same levelled corridor the ground floor has 2 twins, 4 king and 2 accessible rooms. The hotel has 14 ADS room throughout the hotel; all the ADS rooms have an emergency pull cord in the bathroom and a call button next to the bed. In each of the rooms the guests will find, tea & coffee station with a kettle and coffee machine, hairdryer, desk and chair, spacious bathroom and a telephone to call reception, room service and other rooms, shower gel and lotions. These are all easily accessed in the rooms and can be in reach of all our guests. Each room has a window for natural lighting to come through and fresh airflow the rooms are equipped with an air conditioning unit that also works for heating the room, with the windows

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opening slightly with the window restrictor on each of the windows. The hotels five-conference rooms also include air-conditioning, tea and coffee making facilities and toilets nearby with an accessible toilet near reception that is equipped with handrails, emergency pull cord and lower toilet, sink and hand dryer/towels.

All the hotel's bedding is Hypoallergenic (non-feathers), the sheets are pressed and starched from the linen company (Fishers). The hotel currently does not have any walk in wet rooms, but the bath is lowered, and it has an adjustable showerhead. The bathroom door is a roller sliding door that can gain access to and from the room/bathroom. Sliding wardrobe doors and safe is lowered in the room too in the wardrobe and a call button right next to the bed for any assistance.

The hotel's accessible rooms have a lot of space for wheelchair users to manoeuvre around the room with space surrounding the guest. The desk height in the ADS rooms are (72cm) high, the sink in the bathroom is (83cm), bath (46cm), Toilet height is (28cm) and the bed height is (74cm). If any assistance is needed at, any time the guests can call reception by using the phone in the room and or come to reception and speak to the staff face to face with any concerns/questions and or queries.

## Assistance Dogs

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We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meeting and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

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