

# Leonardo Royal Hotel Birmingham



This access statement describes the services and facilities associated with Leonardo Royal Hotel Birmingham. Information provided is correct at time of publication  
01.04.2024

## INTRODUCTION

## **Hotel Details**

Address: Leonardo Royal Hotel Birmingham  
245 Broad Street  
Birmingham  
B1 2HQ

Telephone: 0121 606 9000

Option 1: Reservations  
Option 2: Group Reservations  
Option 3: Meetings and Events  
Option 4: Directions and car parking information  
Option 5: Accounts  
Option 6: Reception for any other enquiries

Fax: 0121 626 0627

Email: [bhireception@leonardohotels.com](mailto:bhireception@leonardohotels.com)

We look forward to welcoming you to Leonardo Royal Hotel Birmingham soon. If you do have any queries or require further assistance, please do not hesitate to get in touch via any of the above methods. If your query is urgent please call the hotel reception.

## **Hotel Layout**

Leonardo Royal Hotel Birmingham is a city centre hotel which has 445 bedrooms spread over 15 floors and 20 meeting rooms on a dedicated conference floor.

The Lower Ground floor provides access to our car park.

The Upper Ground floor comprises of our main entrance (via Broad Street), our reception/check in area, our Leo's Bar and Restaurant, and the lounge area.

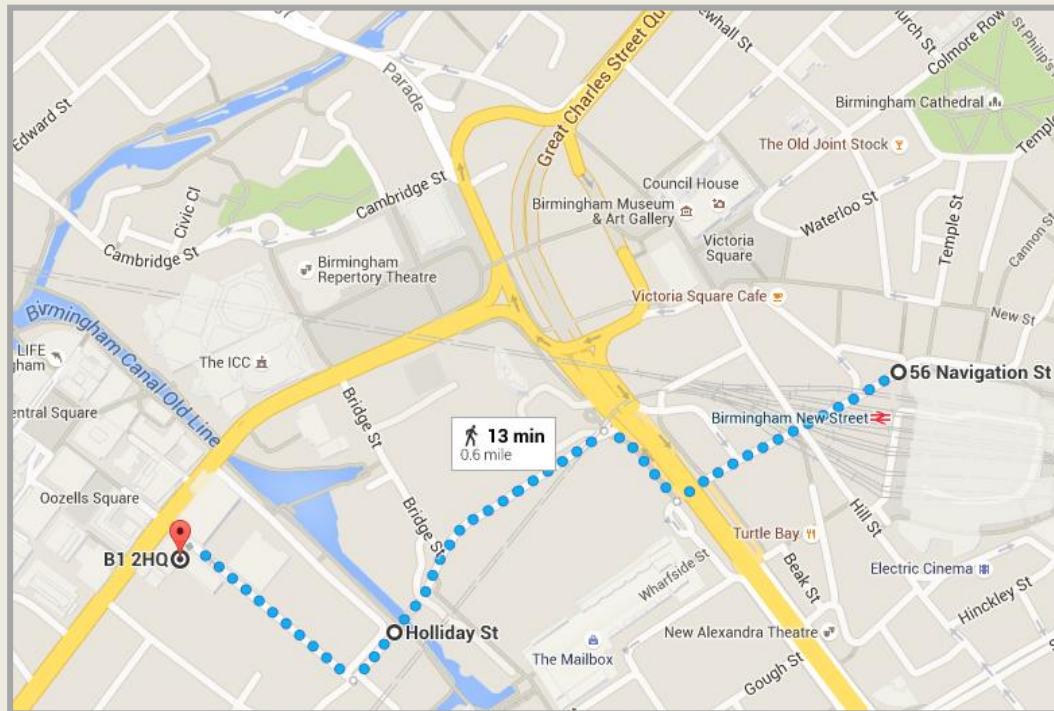
The 1<sup>st</sup> floor is our dedicated conference floor.

The 2<sup>nd</sup> floor to the 16<sup>th</sup> floor accommodate our 445 bedrooms.

Every floor is accessible by either one of our 4 lifts. There is also a staircase accessible via the double doors adjacent to the lifts, which services all floors.

## **HOW TO FIND US**

## Walking Directions from New Street Station via City Centre



Distance and walking time: 0.6 miles, 13 minutes

- Exit the station from the main doors and walk onto Stephenson Street
- Follow onto Navigation Street.
- Walk straight, towards the Mailbox which will be in front of you.
- You will walk under a flyover before reaching the Mailbox.
- Turn right and follow the buildings round until you hit the start of Holiday Street.
- Turn left onto Holiday Street.
- Walk 0.3 miles along Holiday Street.
- Turn right onto Berkley Street.
- Walk straight up Berkley Street and you will see our hotel car park on your left hand side. You may access the Lower Ground floor from here.
- Alternatively continue straight on Berkley Street, until you reach Broad Street. You may access our main entrance on the Upper Ground floor from here.

# CAR PARK

## **General Details**

The Leonardo Royal Hotel Birmingham has onsite multi storey car parking available, which at full capacity has 200 spaces for public and hotel use.

This is situated directly behind the hotel and is accessible via Berkley Street.

The height restriction on the multi-story car park is 1.7 meters.

A limited number of accessible parking spaces and open bays for taller vehicles are located outside of the multi-story facility near the Lower Ground hotel entrance. For these spaces please turn right as you come through the barrier. The multi-story is located on the left.

The car park is lit and the surface of the car park is concrete.

All cars are parked at the owner's risk.

Access to all upper floors of the multi storey is via stairwell only.

We have a member of our Duty Manager on site 24/7. The Duty Manager can be contacted via reception

There is a buzzer on the ticket issuing machine at the entry barrier, which can be used if any assistance is required.

Please advise if you would like assistance in transporting luggage from the car park to the hotel.

## **Payment and Tariff (subject to change)**

A ticket will be issued to each vehicle entering the car park. Please use this ticket to settle any balance in the pay machine at the time of departure. The pay machine is situated immediately to the left upon entry to the multi storey car park.

1 hour	£ 2.85
2 hours	£ 4.60
3 hours	£ 5.70
4-6 hours	£ 10.30
7-10 hours	£ 13.00
11 – 24 hours	£18.50

Parking is complimentary for all guests who can produce a valid Blue Badge.

## **TRANSPORT LINK**

## **Trains**

Leonardo Royal Hotel Birmingham is easily accessible from all major transport links and is less than 1 mile from New Street Station, Moor Street Station and Snow Hill Station. Please see walking directions from New Street station on page 2.

Further information and timetables on trains into and out of Birmingham stations, please check [www.thetrainline.com](http://www.thetrainline.com) or [www.gwr.com](http://www.gwr.com)

## **Buses**

National Express operates local bus services in and around the Birmingham, Black Country and Coventry area.

There are stops for regular buses situated outside the hotel on Broad Street. Many routes link the hotel to other areas of the city centre and other popular local destinations.

Further information can be found at [www.nxbus.co.uk](http://www.nxbus.co.uk). Alternatively for further public transport information via telephone please call their helpline direct on 0121 254 7272.

## **Coaches**

The National Express Coach Station is on Mill Lane, Digbeth (B5 6DB) For new bookings, timetabling and general enquiries please contact the National Express customer contact centre on 0871 7818181 (lines open 24 hours a day, 7 days a week) or check [www.nationalexpress.com](http://www.nationalexpress.com)

## **Airport**

The nearest airport to Leonardo Royal Hotel Birmingham is Birmingham International and this is approximately 14 miles from the hotel.

Trains run from Birmingham International train station to Birmingham New Street every 10 -15 minutes at peak times. There is also a 24 hour taxi rank outside the airport.

## **Taxis**

There is one 24 hour taxi rank situated adjacent to the hotel. Alternatively black cabs can be booked at our reception desk or via Ace Cars on 0121 247 7777.

## **Assistance Dogs**



We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meetings and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

## **ENTRANCES**

There are 2 points of access for entrance to the hotel. One is situated on the Lower Ground floor and the other on the Upper Ground floor.

### **Lower Ground Entrance**

Car park entrance: This is the closest entrance to use if you are using our car park and is accessible via Berkley Street. The width of the automatic entrance doors is 35 inches.

Lifts: Please make your way to the lifts and process to our Upper Ground floor where our reception is located for check in.

Lighting and flooring: This floor is lit and carpeted in all areas.

### **Upper Ground Entrance**

Main entrance: This is on the Upper Ground floor and is accessible via Broad Street. There are a few steps connecting the street level to the hotel doors. There is also a ramp to the right of the steps for luggage, wheelchair and pushchair access. This entrance has two regular doors which open by push or pull and one manual revolving door. These doors are not power assisted.

Reception area: Once inside the hotel, the guest relations desk is immediately on the right hand side. The reception area is to the left hand side of the lobby. The height of the reception desk is 115cm, the team will be happy to come around from the desk to help.

Luggage room: This is on the right as you enter through the main doors.

Lifts: There are 4 lifts available which service all floors.

Lounge, Bar and Restaurant: The lounge, bar and restaurant areas have level flooring with the entrance. There is seating available here for all hotel guests.

Lighting: All areas on this floor are well lit, however intensity of lighting will vary depending on the time of day.

Flooring: The reception and lift lobby has wooden flooring, the lounge bar and restaurant is a mix of laminate tiling and carpet.

If you wish to book a show around of the property please contact the hotel directly on 0121 606 9000 and ask for our Sales team.

## **BEDROOMS**

Leonardo Royal Hotel Birmingham has 445 bedrooms in total, in a mix of double bedded, king bedded (image 1) and twin bedded rooms (image 2). Double rooms and king rooms can accommodate up to 2 adults. Twin rooms can accommodate up to three adults, or two adults with two children under twelve.

### **All Bedrooms**

Our bedrooms are located from the 2<sup>nd</sup> floor to 16<sup>th</sup> floors only.

All floors are accessible by lift and stairs.

All doors have eye level spy holes and can be opened via electronic key card which is issued upon check in.

All doors are marked with the room number. These numbers are not raised in a braille format.

The height of the beds to the top of the mattress 1.8 meters.

Bedding is none feather.

All rooms are lit with wall lights, a desk lamp and headboard spotlights.

All rooms are carpeted.

Telephones in the bedrooms are not large-buttoned,

Unfortunately, furniture in bedrooms can't be moved.



## **Interconnecting Rooms**

From the 3<sup>rd</sup> floor to the 7<sup>th</sup> floor, we have 2 sets of connecting rooms per floor.

An 03 room (1 double bed) connects to an 04 room (1 double bed).

An 05 room (1 double bed) connects to an 06 room (2 double beds).

## **Accessible Rooms**

From the 8<sup>th</sup> floor to the 11<sup>th</sup> floor we have 1 accessible rooms per floor.

Unfortunately, none of these rooms have interconnecting facilities.

These floors also have a refugee point by the lift with a 2 way intercom allowing communication to the Duty Manager. This refuge point and lift are at the opposite end of the corridor.

In these rooms the area next to the bed 3.5 meters

The beds are super king size with a width of 1.8 meters

The door width is 80cm. Please note that the doors are not power assisted.

Accessible rooms have an emergency pull cord on the right hand side of the bed which discretely alerts our team that assistance has been requested. Please see image below.





## **BATHROOMS**

### **All Bathrooms**

All bathrooms are tiled and at a flat level with the bedroom floor.

The bathroom door is 80cm wide, the WC is 40cm high and the sink is 84.5cm high. The bathrooms are well lit with LED lights. All bathrooms have a WC, sink, and shower.

**Sink Tap:** This is operated via a lever. Please turn to the left for warm water and turn to the right for cool water.

**Shower:** The shower is activated by turning the left hand lever. The right hand lever controls temperature.

### **Accessible Bathrooms**

In the bathrooms of accessible rooms there is extra railing for support and an emergency pull cord which discretely alerts our team that assistance has been requested. (Image 6). There is a fold out plastic chair in the shower

In accessible bathrooms, the sink height is 75cm, the shower chair is 49cm off the ground. The shower width is 114cm



## **PUBLIC AREAS**

### **Corridors, Lifts, Stairs and Landings**

**Corridors:** These are well lit with ceiling spot lights and are 50 inches wide at the narrowest point.

**Lifts:** There are 4 lifts that service all floors. The buttons in all lifts are equipped with Braille and the lift announces which floor it is on as the doors are opening. There are double fire doors from the corridor into the lift lobby, these doors are not power assisted.

**Flooring:** The lift lobby on the Upper Ground floor is marble. On all other floors this area is carpeted.

Refuge areas with a 2 way intercom are located in the lift lobby from floors 8 to 11.

### **Upper Ground Guest Lobby and Reception**

Our reception and guest lobby area is located on the Upper Ground floor. The floor is at a flat level with the main entrance door. In this area there is informal seating with coffee tables, easy access to the bar and a TV screen with Digital TV.

**Lighting:** The guest lobby is well lit with spotlights, however intensity of lighting does vary depending on the time of day.

**Flooring:** The flooring is a mixture of marble, laminate tiling and carpet.

Toilets: The nearest facilities (including accessible toilets) are situated next to the bar on the same floor. Doors into these toilets are not power assisted. There are additional toilets at the rear of the restaurant. Only food or drink purchased on the premises can be consumed in these areas.



## **Upper Ground Restaurant and Bar**

The bar and restaurant are located on a flat level on the Upper Ground floor.

Furniture can be moved by staff if required to allow adequate positioning of wheelchairs and pushchairs.

Lighting: The lights in the bar and restaurant are dimmed in the evening, however remain on during the day. As the restaurant, the lobby and the reception are on different lighting circuits, lighting can be adjusted as required in individual areas.

Flooring: The flooring is a mix of laminated tiles and carpet.

Toilets: The nearest facilities (including accessible toilets) are situated next to the bar on the same floor. There are additional toilets at the rear of the restaurant.

We endeavour to accommodate any dietary requests and ask to be informed in advance where possible. The Restaurant team can provide allergen information upon request.

The crockery is a mix of white, cream, blue plates and dishes. Cutlery is stainless steel.



Tables are not clothed.



## **Public Toilets**

There are 2 sets of public toilets which are located on the Upper Ground floor.

One set is by the bar area, the other set is located at the back of the restaurant.

Access to both facilities is at a flat level to the bar and restaurant floor. (No stairs or ramps). Please note the doors into the toilets are not power assisted.

The height of the WC from floor to seat is 18inches

There is an accessible WC facility in both the ladies and gentlemen's toilets.

In the accessible toilets, the clear space for a wheelchair is 11.5 square foot

The width of the internal and external doors is either 30 inches depending on location.

If required, there is an emergency pull cord in the accessible cubicles which discretely alerts our team that assistance has been requested.

## **MEETINGS AND EVENTS ROOMS**

The 1<sup>st</sup> floor is our dedicated conference floor and has 20 meeting rooms.

The largest room can accommodate up to 275 delegates.

These rooms can be accessed by lift or stairs

Lighting: All areas are well lit with spot lights.

Flooring: The 1<sup>st</sup> floor lift lobby is tiled. Corridors and meeting rooms are all carpeted,

The width of each door opening is 34inches.

All meeting rooms have access to natural daylight, are air conditioned and are DDA compliant.

Furniture inside the meeting rooms can be removed upon request.

Flooring in the 1<sup>st</sup> floor lift lobby is tiled.

There are toilets on this floor at either side of the lift lobby.

Image 10



Image 11



For any information or enquiries regarding our meetings and events facilities, please email [birminghamconference@leonardohotels.com](mailto:birminghamconference@leonardohotels.com) or call the hotel direct on 0121 606 9000.

## **ADDITIONAL INFORMATION AND MEDICAL CONTACTS**

### **Additional Information**

Complimentary standard Wi-Fi is available to all guests in the hotel. This can be accessed by entering your email, there is no password.

We are unable to allow pets on the premises.

We do welcome assistance animals and can provide a water bowl. Please ask a member of staff upon check in if required.

The signage used in the hotel to display floor information, is of a white lettering and on a grey background.

All staff receive regular training. This includes disability awareness and fire evacuation procedure.

### **Medical Contacts**

NHS Walk in Centre:



The nearest NHS walk in centre is on the lower ground floor of the Boots store in the city centre. The centre offers nurse-led walk-in appointments for a range of services and provides fast access to health information, advice and treatment for minor illnesses and injuries

Address: 66 High Street  
Birmingham  
B4 7TA

Opening hours: Monday to Friday 8.00am – 7.00pm  
Saturday 8.00am – 7.00pm  
Sunday 11.00am – 5.00pm  
Hours may differ on bank holidays and public holidays.

### A&E

The nearest accident and Emergency facility is located at the Midland Metropolitan University Hospital. 1.9 miles away from the hotel.

Address is Midland Metropolitan Hospital, Grove Lane, Smethwick, B66 2QT

## ACCREDITATIONS

Leonardo Royal Hotel Birmingham is dedicated in positively working towards being sustainable. We are proud to have been recognised by the Green Business Tourism Scheme and have recently been awarded the Gold Award in Green Tourism



