

# ACCESS STATEMENT

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This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

## Access Statement for Leonardo Royal Hotel Brighton Waterfront



## Introduction

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Welcome to the Leonardo Royal Waterfront Brighton. We are located on King's Road, Brighton, offering beautiful views and convenient access to the seafront. Our hotel provides a range of facilities and services to ensure all our guests, including those with accessibility needs, have a comfortable and enjoyable stay.

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If you have any queries or require assistance, please contact us on +44 01273 206 700 or email us via the Contact Us page on our website. We are committed to making your stay as pleasant as possible and look forward to welcoming you.

### Hotel Details

Address: Leonardo Royal Waterfront Brighton, King's Road, Brighton, BN1 2GS

Telephone: +44 01273 206 700 / 0871 376 9041 / +44 845 305 8309

Fax: 0871 376 9141 / +44 845 305 8348



## Pre-Arrival

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Information about accessible public transport:

Accessibility of London and UK railway stations can be found at the following link:  
[www.nationalrail.co.uk/passenger\\_services/disabled\\_passengers/](http://www.nationalrail.co.uk/passenger_services/disabled_passengers/). An example can be seen for Brighton Station:

[www.nationalrail.co.uk/stations/sjp/BTN/stationAccessibility.xhtml](http://www.nationalrail.co.uk/stations/sjp/BTN/stationAccessibility.xhtml)

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Brighton has several wheelchair accessible taxis operated by Brighton & Hove Streamline Taxis Ltd. More information is available at: [www.brighton-streamline.co.uk/taxi-home.html](http://www.brighton-streamline.co.uk/taxi-home.html)

There is no courtesy vehicle at this hotel.

There is a changing room facility 10 minutes from the hotel and 5 minutes by taxi.

VisitBrighton has a useful website listing all things accessible in the area, for example transport; public facilities; attractions; wheelchair and scooter hire: <http://www.visitbrighton.com/plan-your-visit/accessibility>.

This hotel took part in Visit Britain Disability Access Campaign 2013 as well as the Visit England Disability Campaign in 2015 and is now fully accredited.

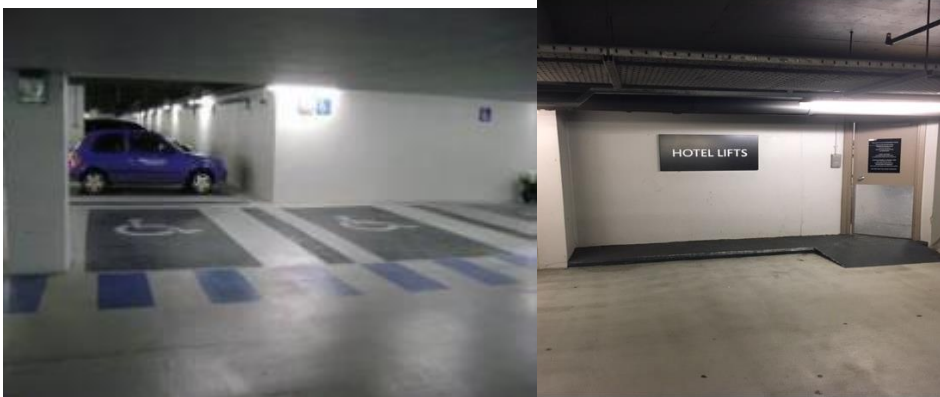
Shopmobility is a scheme whereby users can hire a wheelchair or scooter to enable them to shop in comfort. Details of how this scheme operates in Brighton are available at: <http://www.visitbrighton.com/plan-your-visit/accessibility/shopmobility>

Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel. An evacuation chair with a safe working load (SWL) of 150kg is available beside the designated accessible bedroom.

At present access to the Health and Leisure Club is only possible by wheelchair via the Ballroom, a platform lift, and via a route back of house and in through the emergency exit into the gym. Assistance is likely to be required to do this.

## Car Parking and Arrival

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There is a multi storey car park beneath the hotel operated by Brighton & Hove City Council. The hotel has been allocated up to 62 spaces for guests.

- The Lanes Car Park has at least 9 x bays designated for Blue Badge holders on Level 1 of the car park. The price is the same then for any other spaces.
- Access to the hotel is by lift from Level 2 or Level 4. **Currently there are no designated accessible parking spaces on these levels, and car park users would have to use the car ramp from Level 1 to Level 2 to reach the lift. Assistance is likely to be required by some users.**
- All guests including Blue Badge holders must pay to park in this car park.

**NB. There is a height restriction of 6' 3" (or 1.9m) in this car park.**

It is possible to find out about designated on-street accessible parking spaces in the area by visiting: <http://www.brighton-hove.gov.uk/content/parking-and-travel/parking/disabled-bays>

From the car park, there is a ramp of 1:12 which is 750mm long x 750mm wide (Level 2 pictured), leading to the lift lobby door which is 750mm clear opening. The call point 1240mm high. **Assistance may be required by some to gain access to the lift lobby.**

A similar ramp is provided to the lift at Level 4, although this is slightly smaller (700mm long x 700mm wide). **Again, assistance may be required by some to gain access to the lift lobby.**

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On the seafront (King's Road), there is a drop-off point outside the doors, about 10m from the entrance. The doors are currently 900mm clear opening each. There is a call point 1210mm high.

There is a side hung automatic door with push pad entry. The door is 1020mm clear opening, and the push pads are 950-1000mm high.

There is a threshold of 25-40mm at the doorways.



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- The lift has doors are 1300mm clear opening, with 1800mm clear space opposite the doors, and clear floorspace of 1750mm x 2000mm in the lift.
- Lift controls are up to 1170mm high.

From the King's Road entrance there is either lift access (see size of lift from the car park), or a flight of stairs 8 + 8 steps with a landing in between and handrails to both sides.



- From the pedestrian entrance on Bartholomew Square at the rear of the hotel, there is either a stepped or ramped approach.
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The 2 ramps are 6.5m long with a gradient of 1:12, and 940mm wide at the narrowest point. There are currently no handrails on the ramps.



- Alternatively there are 3 + 4 steps – each 130-150mm high up to the entrance, currently without handrails.
- There is a side hung automatic door with push pad entry. The door is 1020mm clear opening, and the push pads are 950-1000mm high.
- The hotel doors are supervised 24 hours a day.

## Main Entrance / Reception / Welcome Area

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Reception is on the right hand side within the entrance from the car park lift or from the steps up from the King's Road entrance, and on the left hand side if approached from the entrance on Bartholomew Square.

- The front desk is equipped with an induction loop.
  - There is a large, open space within the lobby in front of the reception desk. The counter is 1180mm high.
  - There is seating available in the area.
  - The desk is also equipped with a lower part measuring 1000mm by 650mm and 800mm high.
  - **On check-in**, disabled guests will be asked to complete a **Personal Evacuation Plan Questionnaire** in consultation with the Guest Relations Manager.
  - All information provided will be treated in the strictest confidence.
  - If you are likely to require assistance in the unlikely event of an evacuation please do notify us on arrival. We would also ask guests with a hearing loss to let us know so that we can provide assistive equipment during your stay
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## Bathrooms, Shower-rooms and Toilets

We have 2 fully accessible bathroom that has no bath but there is a wet room shower, with a seat attached to the wall.

All bathrooms are equipped with grab rails and there is flat access from the bedrooms to the en suite.



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The clear door opening width of the bathroom door is 36" (91cm). The height of the WC from floor to seat is 19" (48cm) and the transfer side when looking at the WC is to the left. The height of the washbasin 29" (73cm) and there is clear space under the basin.

Support/grab rails are located next to the toilet and shower seat. The shower dials are on a turn mechanism only.

The bathrooms are well lit with ceiling lights and LED lights in the mirrors, which are fully encased. The towels are white.

There are red emergency pull cords located in the bedroom and bathroom. Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.

## Public Areas - Halls, Stairs, Landings, Corridors

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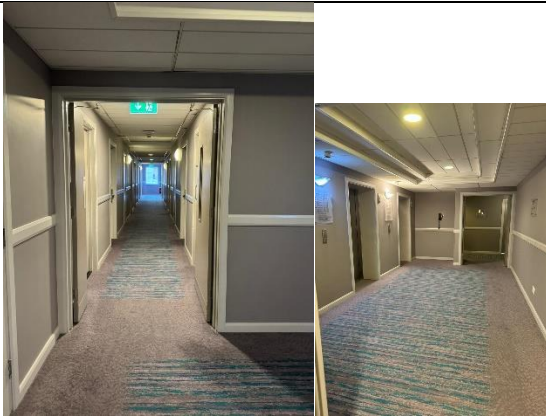
The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 55" wide.

The flooring on all corridors is carpeted.

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We have three lifts from reception to all floors - these all come with audible announcements.

Top floor lift buttons are 54.5" max height and the lift call button is 44.5"



We may not be aware of your requirements so please request that a Personal Emergency Evacuation Plan (PEEP's) is carried out by the Duty Manager on arrival. If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception when we complete the PEEPs form on arrival. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. This can be located from the sign on the back of your bedroom door. The meeting point is adjacent to the hotel on the front by Lansdowne road. For wheelchair users – you will need to proceed to fire safe zone/refuge area. We have 2 evacuation chairs for use in an emergency

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### Public Areas - Lounges, Lobbies

Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 1.6m.

These areas are level throughout with access space between furniture, with a combination of high and low tables, couch and bucket chairs.

These areas are all well-lit with ceiling lights, wall lights and we also have floor lamps. The flooring is a mixture of tile and carpet rugs. There are TV's near Reception and the bar area.

Food and drink purchased from the hotel can be consumed in these areas if requested. The nearest WC's and accessible WC is located behind the reception area with all level flooring throughout.



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### Restaurant/Dining Room, Bar & Bar area

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The bar and restaurant are located on the ground floor and are accessible through a lift from reception.

The clear width to each area is 5 feet and more from the bar to the restaurant.

There is space for wheelchairs and pushchairs and furniture can be moved if necessary. The lights in the bar and restaurant are dimmed in the evenings but remain on during the day, and the flooring is tiled with a small carpeted area in the restaurant, bar & lobby.

We try to accommodate any dietary requests and ask that we be informed in advance. Our menu's contain calorific information and indicate if Gluten Free. Non-dairy milk is available as standard. We will happily provide room service where necessary.

Both bar and restaurant food will be brought to you when ready, breakfast is a self-service buffet. Assistance is available if necessary. Staff can read out the menu if required. All of our crockery is beige or duck egg blue with some boards and slated used, cutlery silver and the tables do not have cloths on them.

The nearest WC's and accessible WC are located on the same level just past the reception on the left.



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### Public Toilets

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There is clear space for a wheelchair (when facing the WC) to the left hand side and this is 28" (71cm). The height of the WC from floor to seat is 19" (48cm). There is a grab rail (when facing the WC) to the left of the toilet.

If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.

Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.



### Conference and Meeting Room

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We have 8 meeting rooms on 1st floor and 6 meeting rooms on 2<sup>nd</sup> floor. We have 1 meeting room on ground floor level.

The clear door opening width to the meeting rooms is 91cm.

There is level access throughout. Either floor is suitable for a wheelchair or a pushchair.

All areas are well lit with spotlights and wall lights.

Furniture can be moved in the suites and the lobby areas upon request.

The contact for conference/meeting hire is:

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Meeting & Events Co-ordinator

Tel: +44 0117 3745900 option 3

Email: [londonevents@leonardohotels.co.uk](mailto:londonevents@leonardohotels.co.uk)



There are WC's and accessible WC's located directly outside of the meeting rooms, on the left.

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### Assistance Dogs

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We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meeting and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

### Additional Information

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As health, comfort and safety are of the utmost importance to us, therefore hotel staff have received disability awareness training. Please do contact our Duty Manager, if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible. Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.

- We welcome assistance dogs only and would provide a water bowl.
- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/silver background – pictograms are not used.
- The local hospital is **Croydon University** hospital located on 530 London Road, Croydon, CR7 7YE, Tel: **020 8401 3000**
- The WIFI is complimentary at the hotel.
- All of our staff receive regular training that includes disability awareness training.

Local Equipment Hire: Shopmobility- 02086887336 Care Providers- 02086541065 Nanny M's Mobility Scooters-0188381872

#### Contact Information Address (Inc postcode):

There is complimentary WIFI throughout the hotel.

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## **ACCESS STATEMENT**

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**Address:** **Leonardo Hotel, London Croydon**  
26, Wellesley Road  
East Croydon,  
CR0 9XY

**Telephone:** +44 (0) 02084486000

**Email:** [cri\\_operations@leonardohotels.co.uk](mailto:cri_operations@leonardohotels.co.uk)

**Website:** <https://www.leonardohotels.co.uk/hotels/london/croydon>

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