

ACCESS STATEMENT

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Access Statement for Leonardo Royal Hotel Birmingham



Introduction

Leonardo Royal Hotel Birmingham is a city centre hotel located on Broad Street. We have 445 bedrooms spread over 15 floors and 20 meeting rooms on a dedicated conference floor. We look forward to welcoming you. If you have any queries or require assistance, please phone +44 0121 606 9000 or email bhireception@leonardohotels.com.

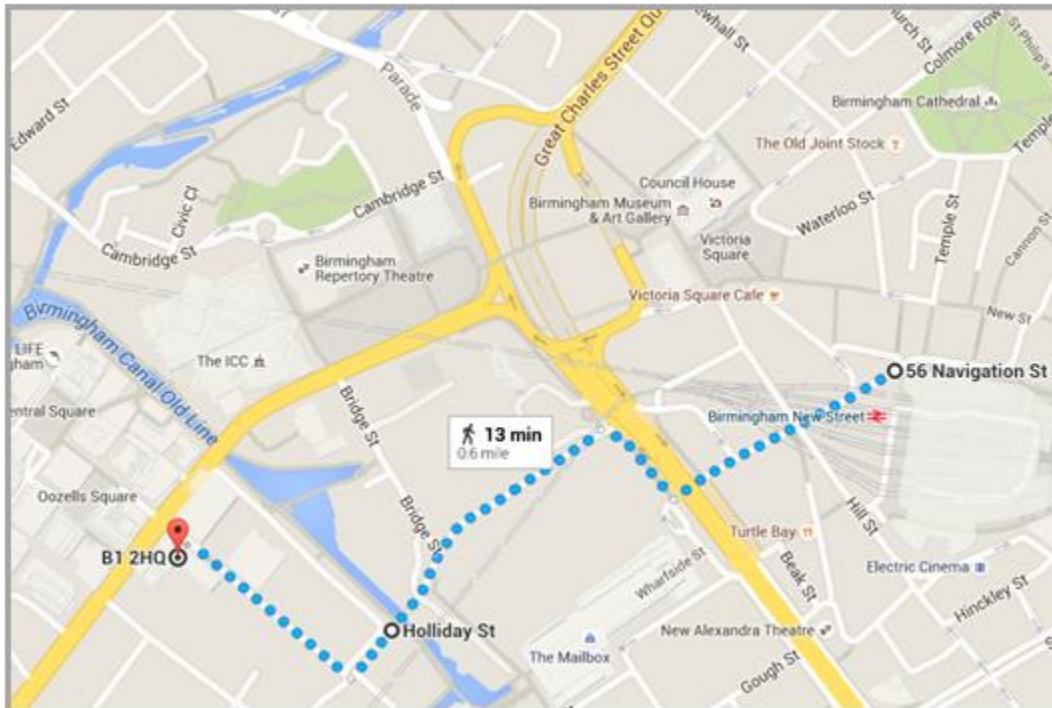
Pre-Arrival

The nearest railway station is New Street Station, located approximately 13 minutes' walk away. Our preferred taxi company is Ace Cars and can provide wheelchair accessible taxis. They can be booked via our reception team or directly on 0121 247 7777.

Transport Links

ACCESS STATEMENT

- **Trains:** Easily accessible from all major transport links, including New Street, Moor Street, and Snow Hill stations.
- **Buses:** Regular buses stop outside the hotel on Broad Street.
- **Coaches:** National Express Coach Station is on Mill Lane, Digbeth.
- **Airport:** Birmingham International Airport is approximately 14 miles away, with regular train services to New Street.



Car Parking and Arrival

The Leonardo Royal Hotel Birmingham has onsite multi storey car parking available, which at full capacity has 200 spaces for public and hotel use.

This is situated directly behind the hotel and is accessible via Berkley Street.

The height restriction on the multi-story car park is 1.7 meters.

A limited number of accessible parking spaces and open bays for taller vehicles are outside of the multi-story facility near the Lower Ground hotel entrance. For these spaces, please turn right as you come through the barrier. The multi-story is on the left.

The car park is lit and the surface of the car park is concrete.

All cars are parked at the owner's risk.

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Access to all upper floors of the multi storey is via stairwell only.

We have a member of our Duty Manager on site 24/7. The Duty Manager can be contacted via reception

There is a buzzer on the ticket issuing machine at the entry barrier, which can be used if any assistance is required.

Please advise if you would like assistance in transporting luggage from the car park to the hotel.

Payment and Tariff (subject to change)

A ticket will be issued to each vehicle entering the car park. Please use this ticket to settle any balance in the pay machine at the time of departure. The pay machine is situated immediately to the left upon entry to the multi storey car park.

1 hour	£ 2.50
2 hours	£ 4.00
3 hours	£ 5.00
4-6 hours	£ 8.00
7-10 hours	£ 11.50
11 – 24 hours	£16.50

Parking is complimentary for all guests who can produce a valid Blue Badge.

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Main Entrance / Reception / Welcome Area



There are 2 points of access for entrance to the hotel. One is situated on the Lower Ground floor and the other on the Upper Ground floor.

Lower Ground Entrance

Car park entrance: This is the closest entrance to use if you are using our car park and is accessible via Berkley Street. The width of the automatic entrance doors is 35 inches.

Lifts: Please make your way to the lifts and process to our Upper Ground floor where our reception is located for check in.

Lighting and flooring: This floor is lit and carpeted in all areas.

Upper Ground Entrance

Main entrance: This is on the Upper Ground floor and is accessible via Broad Street. There are a few steps connecting the street level to the hotel doors. There is also a ramp to the right of the steps for luggage, wheelchair and pushchair access. This entrance has two regular doors which open by push or pull and one manual revolving door. These doors are not power assisted.

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Reception area: Once inside the hotel, the guest relations desk is immediately on the right-hand side. The reception area is to the left-hand side of the lobby. The height of the reception desk is 115cm, the team will be happy to come around from the desk to help.

Luggage room: This is on the right as you enter through the main doors.

Lifts: There are 4 lifts available which service all floors.

Lounge, Bar and Restaurant: The lounge, bar and restaurant areas have level flooring with the entrance. There is seating available here for all hotel guests.

Lighting: All areas on this floor are well lit, however intensity of lighting will vary depending on the time of day.

Flooring: The reception and lift lobby has wooden flooring, the lounge bar and restaurant is a mix of laminate tiling and carpet.

If you wish to book a show around of the property please contact the hotel directly on 0121 606 9000 and ask for our Sales team.



ACCESS STATEMENT

Bedrooms

Leonardo Royal Hotel Birmingham has 445 bedrooms in total, in a mix of double bedded, king bedded (image 1) and twin bedded rooms (image 2). Double rooms and king rooms can accommodate up to 2 adults. Twin rooms can accommodate up to three adults, or two adults with two children under twelve.

Our bedrooms are located from the 2nd floor to 16th floors only.

All floors are accessible by lift and stairs.

All doors have eye level spy holes and can be opened via electronic key card which is issued upon check in.

All doors are marked with the room number. These numbers are not raised in a braille format.

The height of the beds to the top of the mattress 1.8 meters.

Bedding is none feather.

All rooms are lit with wall lights, a desk lamp and headboard spotlights.

All rooms are carpeted.

Telephones in the bedrooms are not large-buttoned,

Unfortunately, furniture in bedrooms can't be moved.



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Interconnecting Rooms

From the 3rd floor to the 7th floor, we have 2 sets of connecting rooms per floor.

An 03 room (1 double bed) connects to an 04 room (1 double bed).

An 05 room (1 double bed) connects to an 06 room (2 double beds).

Accessible Rooms

From the 8th floor to the 11thth floor we have 1 accessible rooms per floor.

Unfortunately, none of these rooms have interconnecting facilities.

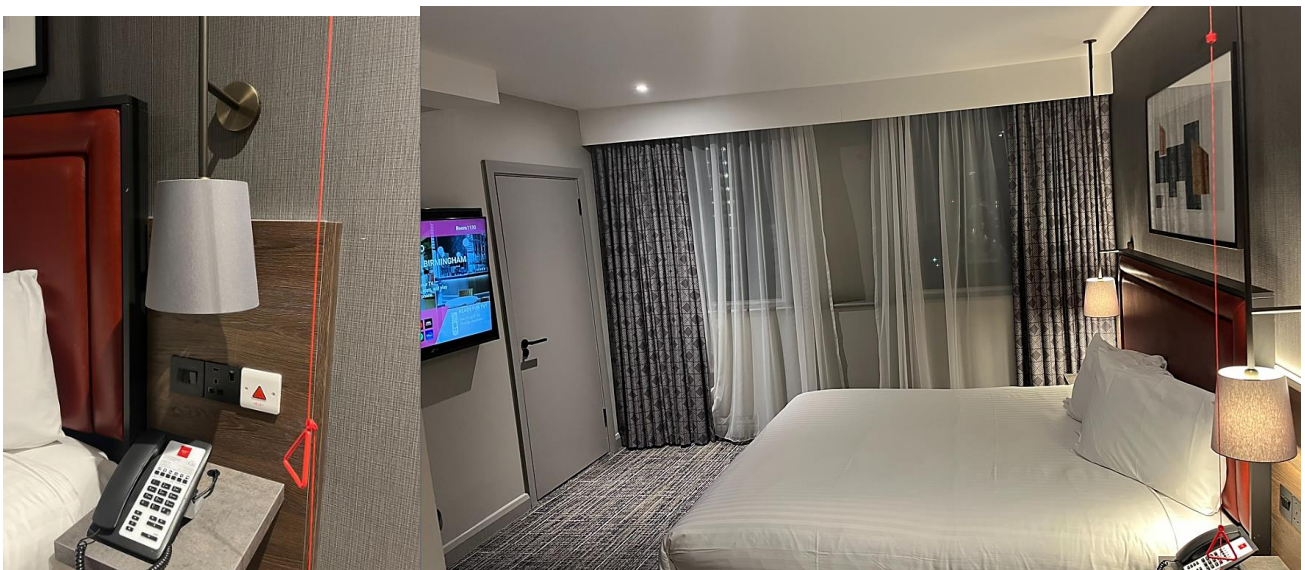
These floors also have a refugee point by the lift with a 2 way intercom allowing communication to the Duty Manager. This refugee point and lift are at the opposite end of the corridor.

In these rooms the area next to the bed 3.5 meters

The beds are super king size with a width of 1.8 meters

The door width is 80cm. Please note that the doors are not power assisted.

Accessible rooms have an emergency pull cord on the right-hand side of the bed which discretely alerts our team that assistance has been requested. Please see image below.



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Bathrooms, Shower-rooms and Toilets

All bathrooms are tiled and at a flat level with the bedroom floor.

The bathroom door is 80cm wide, the WC is 40cm high and the sink is 84.5cm high. The bathrooms are well lit with LED lights. All bathrooms have a WC, sink, and shower.

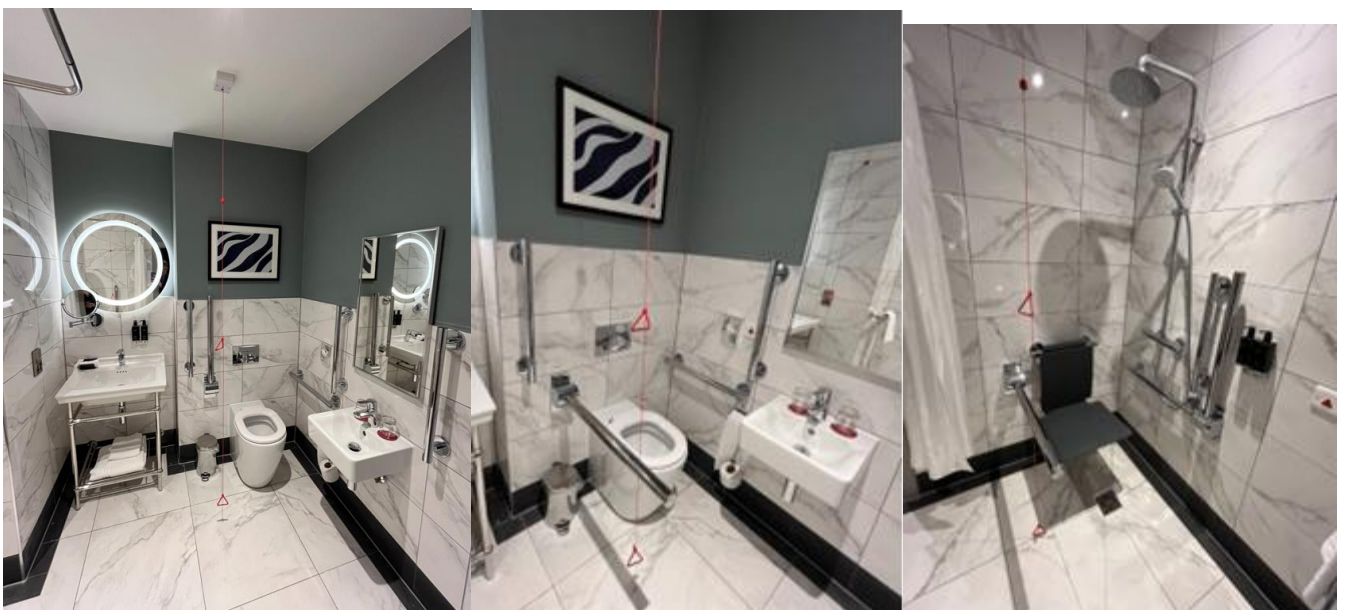
Sink Tap: This is operated via a lever. Please turn to the left for warm water and turn to the right for cool water.

Shower: The shower is activated by turning the left hand lever. The right hand lever controls temperature.

Accessible Bathrooms

In the bathrooms of accessible rooms there is extra railing for support and an emergency pull cord which discretely alerts our team that assistance has been requested. (Image 6). There is a fold out plastic chair in the shower

In accessible bathrooms, the sink height is 75cm, the shower chair is 49cm off the ground. The shower width is 114cm



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Public Areas - Halls, Stairs, Landings, Corridors

Corridors: These are well lit with ceiling spotlights and are 50 inches wide at the narrowest point.

Lifts: There are 4 lifts that service all floors. The buttons in all lifts are equipped with Braille and the lift announces which floor it is on as the doors are opening. There are double fire doors from the corridor into the lift lobby, these doors are not power assisted.

Flooring: The lift lobby on the Upper Ground floor is marble. On all other floors this area is carpeted.

Refuge areas with a 2-way intercom is in the lift lobby from floors 8 to 11.

Public Areas - Lounges, Lobbies

Our reception and guest lobby area is located on the Upper Ground floor. The floor is at a flat level with the main entrance door. In this area there is informal seating with coffee tables, easy access to the bar and a TV screen with Digital TV.

Lighting: The guest lobby is well lit with spotlights, however intensity of lighting does vary depending on the time of day.

Flooring: The flooring is a mixture of marble, laminate tiling and carpet.

Toilets: The nearest facilities (including accessible toilets) are situated next to the bar on the same floor. Doors into these toilets are not power assisted. There are additional toilets at the rear of the restaurant. Only food or drink purchased on the premises can be consumed in these areas.



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Restaurant/Dining Room, Bar & Bar area

The bar and restaurant are located on a flat level on the Upper Ground floor.

Furniture can be moved by staff if required to allow adequate positioning of wheelchairs and pushchairs.

Lighting: The lights in the bar and restaurant are dimmed in the evening, however remain on during the day. As the restaurant, the lobby and the reception are on different lighting circuits, lighting can be adjusted as required in individual areas.

Flooring: The flooring is a mix of laminated tiles and carpet.

Toilets: The nearest facilities (including accessible toilets) are situated next to the bar on the same floor. There are additional toilets at the rear of the restaurant.

We endeavour to accommodate any dietary requests and ask to be informed in advance where possible. The Restaurant team can provide allergen information upon request.

The crockery is a mix of white, cream, blue plates and dishes. Cutlery is stainless steel.

Tables are not clothed.



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Public Toilets

There are 2 sets of public toilets which are located on the Upper Ground floor.

One set is by the bar area, the other set is located at the back of the restaurant.

Access to both facilities is at a flat level to the bar and restaurant floor. (No stairs or ramps). Please note the doors into the toilets are not power assisted.

The height of the WC from floor to seat is 18inches

There is an accessible WC facility in both the ladies and gentlemen's toilets.

In the accessible toilets, the clear space for a wheelchair is 11.5 square foot

The width of the internal and external doors is either 30 inches depending on location.

If required, there is an emergency pull cord in the accessible cubicles which discretely alerts our team that assistance has been requested.

Conference and Meeting Room

The 1st floor is our dedicated conference floor and has 20 meeting rooms.

The largest room can accommodate up to 275 delegates.

These rooms can be accessed by lift or stairs

Lighting: All areas are well lit with spot lights.

Flooring: The 1st floor lift lobby is tiled. Corridors and meeting rooms are all carpeted,

The width of each door opening is 34inches.

All meeting rooms have access to natural daylight, are air conditioned and are DDA compliant.

Furniture inside the meeting rooms can be removed upon request.

Flooring in the 1st floor lift lobby is tiled.

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There are toilets on this floor at either side of the lift lobby.



For any information or enquiries regarding our meetings and events facilities, please email birminghamconference@leonardohotels.com or call the hotel direct on 0121 606 9000.

Additional Information

Complimentary standard Wi-Fi is available to all guests in the hotel. This can be accessed by entering your email, there is no password.

We are unable to allow pets on the premises.

We do welcome assistance animals and can provide a water bowl. Please ask a member of staff upon check in if required.

The signage used in the hotel to display floor information, is of a white lettering and on a grey background.

All staff receive regular training. This includes disability awareness and fire evacuation procedure.

Medical Contacts

NHS Walk in Centre:

The nearest NHS walk in centre is on the lower ground floor of the Boots store in the city centre. The centre offers nurse-led walk-in appointments for a range of services and provides fast access to health information, advice and treatment for minor illnesses and injuries

Address: 66 High Street

Birmingham

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B4 7TA

Opening hours: Monday to Friday 8.00am – 7.00pm

Saturday 8.00am – 7.00pm

Sunday 11.00am – 5.00pm

Hours may differ on bank holidays and public holidays.

A&E

The nearest accident and Emergency facility is located in City Hospital.

Address: City Hospital,

Dudley Road,

B18 7QH

Contact Information Address (Inc postcode):

There is complimentary WIFI throughout the hotel.

Address: **Leonardo Royal Hotel, Birmingham**

245 Broad Street,

Birmingham,

B1 2HQ

Telephone: +44 121 606 9000

Email: Birminghamroyal@leonardohotels.com

Website: <https://www.leonardohotels.co.uk/hotels/birmingham>
